



Established 1972

By and For the People of Love County

**Richard Barker,
Administrator**

**Ambulance Emergency
911**

**Clinic Appointments
276-2400**

**Hospital Information
276-3347**

**Adult Day Center
276-1542**

**Community Resources
211**

**Domestic Violence Help
276-2042
Hotline - 226-6424**

**Growers Market
276-9410**

Business Specialists Keep Hospital Finances Orderly

Regina Walton, Customer Service Specialist II

Anyone with medical insurance can be thankful. Another time to be thankful is when the insurance company pays a patient's expenses. On hand to post the payment to the patient's account is Regina Walton.

Almost daily she receives from Controller Scott Callender a bank report of insurance payments made to the hospital. A single payment may affect the accounts of dozens of patients who were insured by that company when receiving hospital services.

All of Walton's posting work is done at the computer. Each posting is verified by the controller through reconciliation reports.

Walton joined the hospital in 2014 with certification in medical billing and prior experience in a hearing clinic. In an earlier career, she rose through the ranks of a grocer, including balancing the books daily. "I love my work here. The whole atmosphere is one with the purpose of helping – helping the patient and helping coworkers," she said.



Scott Callender, CPA, MBA, Controller

As controller, Scott Callender safeguards the hospital's assets and assures the accurate and timely recording of all financial transactions. He is responsible for the financial books and records and for the internal controls needed to follow money around the hospital and all of its departments. "I want to ensure the financial records of the hospital are correct," he said.

He meets a series of monthly and annual deadlines in order to give the administrator and the Hospital Board of Control timely information on hospital, clinic, and Adult Day Center finances. He prepares the books for the year-end audit by outside accountants.

Callender joined the hospital in 2015 with almost 20 years in the field with Mercy Hospital Ardmore. He is a licensed CPA and holds an MBA and a bachelor's degree in accounting.

"I enjoy helping people," he said. "I'm not doing patient care, but by keeping the financial area in order, I help my medical coworkers feel at ease doing their main jobs of giving patients all the care they deserve," Callender said.



We're YOUR Hospital, Clinic and EMS

Mercy Health/Love County

*The Small-Town Hospital
with the Big Heart*

300 Wanda - Marietta, OK 73448

www.mercyhealthlovecounty.com