



**Established 1972**

*By and For the People of Love County*

**Richard Barker,  
Administrator**

**Ambulance Emergency  
911**

**Clinic Appointments  
276-2400**

**Hospital Information  
276-3347**

**Adult Day Center  
276-1542**

**Community Resources  
211**

**Domestic Violence Help  
276-2042  
Hotline - 226-6424**

**Growers Market  
276-9410**

## **Business Office Specialist Steeped in Medicine**

Angela "Angie" Lang, charge entry specialist, is celebrating her 30th year with the hospital. "I came to work here at age 19. I've been here all my life. This is my family. The hospital has been so good to me," she said.

Most of all, she cherishes the life-saving role of the hospital for residents of the area. "This little hospital gets them here and care-flights them out. It has saved so many lives including my own family members," said Lang, recalling the tense day that her father received stabilizing care prior to ambulance transport to the Ardmore hospital.

"The doctors were waiting here for my mother to drive him this far. He would not have lived to reach Ardmore without our emergency room. He is just one of many who help us see why local care is the most important care."

### **Angela "Angie" Lang, Charge Entry Specialist**

Angie Lang grew up in Leon and graduated from Marietta High School. She started work in 1988 operating the telephone switchboard for hospital calls and the EMS radio system for ambulance dispatches. Admitting patients was a third responsibility, and that gave her early introduction to the administration of medical insurance.

Lang moved to the emergency department where she registered patients and took vital signs. Backing up the x-ray department, she learned to process film, and, after training, spent a brief but enjoyable period as an x-ray technologist.

She then gained, over the next 20 years, a thorough education in medical terminology and treatment by transcribing doctors' note-dictation tapes. Transcription went away as doctors began entering data through laptops, and medical records went from paper to electronic media, so Lang, in 2011, pioneered the important job of verifying that the digitally-developed record of medical services and supplies ("charges") used in treating a hospital patient is complete and correct.

This vital step assures that when the hospital represents the patient in filing medical claims the chance of claims approval and prompt payment is greatly enhanced. She also helps answer billing questions, takes payments, registers outpatients of the Therapy Department and ambulance service, and assists with telephone inquiries.



***We're YOUR Hospital, Clinic and EMS***

# **Mercy Health/Love County**

*The Small-Town Hospital  
with the Big Heart*

**300 Wanda - Marietta, OK 73448**

**[www.mercyhealthlovecounty.com](http://www.mercyhealthlovecounty.com)**