



Established 1972

By and For the People of Love County

**Richard Barker,
Administrator**

**Ambulance Emergency
911**

**Clinic Appointments
276-2400**

**Hospital Information
276-3347**

**Adult Day Center
276-1542**

**Community Resources
211**

**Domestic Violence Help
276-2042
Hotline - 226-6424**

**Growers Market
276-9410**

Clinic Adopts 'Epic' Recordkeeping System Used by Hospital

The clinic recently implemented an electronic medical records system called Epic. The new technology has replaced an older system. Epic was already in use in the hospital. The Epic system will keep track of patients' complete health records for services received in any department of Mercy Health/Love County or from other Mercy System affiliates.

Manuela Barrientos

Customer Service Representative

Learning the new Epic system for patient recordkeeping came easier to Manuela Barrientos than most. She holds two college degrees in computer science – an associate of science from Murray State College in 2012 and a bachelor of science from Southeastern Oklahoma State University in 2017.

Customer service representatives like Barrientos start the ball rolling on building the computerized record of a patient's clinic visit. But they also are compassionate listeners who do their best to help the patient be seen by a provider right away. "Most patients are hurting. We need to be patient and understanding of them," Barrientos said.

She has been greeting clinic patients since 2013, except for a year's break to care for a daughter undergoing cancer treatments. The child survived and is now in middle school.

Barrientos and her husband Antonio Barrientos have four children and one grandchild. Manuela immigrated to the U.S. at age 3 and became a naturalized citizen in 2013.

Prior to joining the clinic, Barrientos was a supervisor at the Dollar Tree Distribution Center.



Angela Richard

Customer Service Representative

As a self-described "people person," Angela Richard has adapted quickly since April 2018 as the clinic's newest Customer Service Representative. "I have a love for people and for meeting their needs," Richard said.

Adding to her knack for communicating peace and calm to people seeking help is 24 years as a minister's wife. Richard and her husband, Minister Michael Richard, have lived in southern Oklahoma for 10 years. They have three children and three grandchildren with a fourth expected in October.

She most recently served in the billing area of the Veteran's Center in Ardmore, an experience that prepared her for work in the medical field. She also has over 20 years of experience as an administrative assistant with the United States Department of Agriculture. She holds a community college certification in accounting and also attended her hometown St. Louis University.



We're YOUR Hospital, Clinic and EMS

Mercy Health/Love County

300 Wanda - Marietta, OK 73448

www.mercyhealthlovecounty.com

*The Small-Town Hospital
with the Big Heart*

